



SUSTAINABLE IT SOLUTIONS

GLOBAL PROVIDER OF NEW AND QUALITY REFURBISHED IT EQUIPMENT

We have a global stock of over £10 million worth of servers, storage and networking solutions, laptops, desktops and their components from over 150 brands, including HPE, Dell, IBM and Cisco.

Whichever IT solution you choose with us, you will benefit from our short lead times, fast delivery and excellent IT support.

We are a global provider of sustainable IT solutions. We have been maximising budgets for over 15 years.

Our priority is to provide excellent IT performance and unrivalled customer service for our clients. We also extend the life cycle of IT hardware and keep quality technology in circulation.



QUALITY



ENVIRONMENTAL



SECURITY



HEALTH & SAFETY

WHY WORK WITH US?

Buying from us ensures quality products, fast shipping and minimal downtime, wherever you are in the world. We can also extend the life cycle of your existing IT equipment by refurbishing, upgrading, repairing or replacing it.

Our dedicated account managers are specialists with over 15 years of experience in the industry. We can help you with anything from a specific product request, to a complex server configuration, to buying back your used equipment. We are trusted by thousands of IT managers worldwide.

ACCESS TO A HUGE GLOBAL INVENTORY

We stock a huge global inventory of over 225,000 IT systems and parts from over 150 brands including HPE, Dell, IBM and Cisco. This is held in our world-class facilities in key locations across Europe, the USA and Asia Pacific.

Whether you need an affordable upgrade to an existing IT system, or want to furnish a new data centre with servers, storage and networking equipment we will provide the best solutions for your requirements. Every system and part we provide is at a great price, fully tested, and ready to ship.

If you are searching for a product that is hard to find, our trusted network of suppliers and global infrastructure enables us to find

products that other companies cannot source.

We operate to the highest security, safety and environmental standards, as demonstrated by our government-backed ISO accreditations.

We are the first choice for thousands of organisations in the public and private sector, thanks to our range of new and quality refurbished IT solutions, exceptional customer service, and fast turnarounds.



£10+ MILLION IN STOCK

READY TO BE SHIPPED
WORLDWIDE

THREE YEAR WARRANTY

AS STANDARD ON ALL IT
SYSTEMS AND PARTS

TRADE-IN YOUR IT EQUIPMENT

WE WILL BUY YOUR
REDUNDANT IT HARDWARE

TRAINED IT SPECIALISTS

GET BACK TO YOU WITHIN
MINUTES OF YOUR ENQUIRY

GLOBAL STOCK LOCATIONS

IN KEY CITIES THROUGHOUT
EUROPE, USA AND ASIA
PACIFIC

NEXT DAY DELIVERY

ACROSS UK AND EUROPE
WITH SAME DAY DELIVERY
AVAILABLE

CONFIGURE TO ORDER (CTO) SERVICE

WE PROVIDE AN EXTENSIVE RANGE OF QUALITY, CUSTOM-BUILT SERVERS AND STORAGE

Every company has different requirements, so why choose the same IT equipment? We configure a range of new and quality refurbished rack, blade and tower servers from HPE, Dell, Intel, Cisco and more. Each server is tailored to meet your exact requirements.

SPECIALIST IT ADVICE

We provide a complete 'end-to-end' configuration process. First, one of our CTO specialists will discuss your IT requirements with you. They will then suggest the best server configuration solution for your needs and budget. We generate a quote within just one hour.

Our CTO technicians then build the server for you, free of charge. We conduct a comprehensive 25-point quality control process and provide a three year warranty for complete peace of mind. We have immediate, global stock of IT systems, options and upgrades and configure over 5,000 servers a year.

A SERVER TO SUIT YOUR NEEDS

Our CTO service comes with several configurable options including CPUs, PSUs, memory, RAID cards, hard drives, adapter cards and racking options. We can build CTO servers with brand new parts, quality refurbished parts or with a combination of the two.

We also provide numerous CTO storage options, including fully populated storage arrays. The RAID is preconfigured for easy installation.

BENEFITS OF CTO SERVERS

A HUGE RANGE

WE STOCK RACK, TOWER AND BLADE OPTIONS FROM BRANDS SUCH AS HPE, DELL, IBM AND CISCO

WE CONFIGURE

RAID LEVELS, FIRMWARE UPGRADES AND INSTALL SOFTWARE, SO YOU DON'T HAVE TO

QUICK RESPONSE TIMES

YOUR DEDICATED ACCOUNT MANAGER WILL HELP YOU MEET URGENT DEADLINES

ACCREDITED SERVER TECHNICIANS

MANUFACTURER CERTIFIED AND TRAINED

CTO SPECIALISTS

ON HAND TO DISCUSS THE OPTIMUM CONFIGURATION OF YOUR SERVER BUILDS

FAST TURNAROUNDS

SERVERS CAN BE CONFIGURED AND SHIPPED WITHIN 24 HOURS



“They were the only third-party supplier able to demonstrate that the components met all the Cisco specifications as well as providing quality assurance in terms of testing and provision. They offered guarantees on the turnaround of parts, financial terms and environmental disposal. The saving to us was around 90% on the Cisco alternative.”

John Holgate, Head of Network Services,
University of Cambridge Network Services

PUBLIC SECTOR

We are a trusted partner to central government departments, NHS trusts, universities, colleges, local and county councils across the UK. We provide cost effective new and refurbished IT solutions which boost IT capabilities even in times of significantly reduced investment. We also offer competitive prices and trade-in values for used or surplus IT hardware.

We have access to all major government purchasing frameworks and tenders and have over 15 years of experience in this sector. Working with us is always hassle-free, and we provide cost-effective, secure and sustainable solutions every time.



IT ASSET DISPOSITION (ITAD) SERVICE

THE SECURE AND SUSTAINABLE SOLUTION FOR USED IT HARDWARE

Our ITAD service is the best way to safely and securely dispose of your used or redundant servers, storage or networking equipment, laptops, desktops or mobile phones. We have three priorities: quality of service, data security and environmental impact.

We were the fastest company to achieve the ADISA accreditation, which is the industry leading ITAD standard in the UK. Our services are trusted by thousands of clients a year including banks, universities, councils, and government organisations.



QUALITY MANAGEMENT

- ADISA and ISO accredited
- Industry-leading data erasure software
- Full documentation provided for all asset sanitisation



DATA SECURITY

- Asset and logistics audit undertaken
- Secure collections - GPS and CCTV fitted to all vehicles
- Full audit trail



ENVIRONMENTAL RESPONSIBILITY

- 99% of all hardware we receive is reused
- The remaining 1% is ethically recycled
- R2 certified business

ADISA
ASSET DISPOSAL & INFORMATION
SECURITY ALLIANCE

WORLD-LEADING DATA ERASURE
FULLY COMPLIANT WITH GDPR

OVER 12,000
HARD DRIVES TESTED AND ERASED EVERY MONTH

ENVIRONMENTAL PERMITS
WASTE CARRIER AND T11 PERMITS

INDUSTRY ACCREDITATIONS
ADISA, ISO 27001, 14001, 9001 AND 45001

R2 CERTIFIED
RECYCLING TO THE HIGHEST SECURITY STANDARDS

HIGHLY EXPERIENCED
SECURITY VETTED, 5-STAR RATED TEAM WITH DECADES OF EXPERTISE

THOROUGH TESTING ENSURES EXCELLENT PERFORMANCE

Every IT system and part we receive undergoes a thorough testing process. This is carried out by our qualified engineers who have over 15 years of experience. Our testing procedures ensure that every piece of equipment we refurbish is resold in excellent condition and performs to its maximum capabilities.



RIGOROUSLY TESTED REFURBISHED IT HARDWARE

In our specially designed testing facilities, we test thousands of different IT systems and components including servers, HDDs, switches and memory modules from over 150 brands. We have detailed checklists in place to ensure that every part of our refurbished equipment is thoroughly checked on arrival and before being resold.

SECURE AND COMPLIANT DATA ERASURE

Our data erasure service is the most secure way to sanitise your data bearing devices. We make data completely unrecoverable with White Canyon and Blancco's industry-leading software. This is the same software used by the US Department of Defense and NASA, and is fully compliant with GDPR.

WE USE THE MOST HIGHLY CERTIFIED ERASURE TECHNOLOGY ON THE PLANET

We guarantee the highest level of data security, and our global team is always working to stay ahead of the latest security regulations. Our data erasure software is fully compliant with requirements set by government agencies, legal authorities and independent testing laboratories across the world. This includes backing from the National Cyber Security Centre's Commercial Product Assurance (CPA).

APPROVED BY:



DATA ERASURE SERVICE

**12,000+ HARD
DRIVES ERASED**

PER MONTH WITH SECURE
SOFTWARE

**FULL
DOCUMENTATION**

TO SUPPORT THE DATA
ERASURE OF EACH DEVICE

**FULLY
COMPLIANT**

WITH REQUIREMENTS SET
BY GOVERNMENT AGENCIES

**100% OF
DATA ERASED**

FOR COMPLETE PEACE OF
MIND

DATA BEARING IT DESTRUCTION

Whilst our secure data erasure service destroys 100% of data, there are circumstances in which businesses also need a form of disposal which physically destroys their devices. Our data destruction service is a secure solution for used, data bearing devices including HDDs and SSDs.

SECURE REMOVAL OF USED IT EQUIPMENT

For this service we use a shredder which cuts IT devices into tiny pieces. These scrap pieces are disposed of according to Waste Electric and Electronic Equipment (WEEE) regulations, which is the most environmentally responsible method possible. We have a secure chain of custody, GPS tracked transport and asset certifications for complete peace of mind.

A DISPOSAL SERVICE YOU CAN TRUST

We maintain the highest standards of security, quality and environmental responsibility as demonstrated by our extensive accreditations. These include earning the ISO 9001 for Quality Management, ISO 14001 for Environmental Management and ISO 27001 for Data Security and Information. We were also the fastest company in the UK to pass the stringent security requirements of the ADISA audit process.



100% SECURE DATA ERASURE

AVAILABLE PRIOR TO DESTRUCTION

ISO CERTIFIED

- ISO 9001 QUALITY
- ISO 14001 ENVIRONMENTAL
- ISO 27001 SECURITY
- ISO 45001 HEALTH & SAFETY

SECURITY VETTED FACILITY

24/7 CCTV AND CONTROLLED ACCESS



**SAME QUALITY IT
SOLUTIONS, NO
UPFRONT COSTS**

IT RENTALS

UNRIVALLED FLEXIBILITY FOR TODAY'S BUSINESSES

Our IT Rentals and Leasing service enables you to choose the same quality technology without any upfront costs. Our short-term rentals are ideal for temporary projects, such as remote working solutions or test/ development requirements. We also provide long-term rentals which keep you covered for years at a time.

Rather than using your valuable CapEx costs, you can lease or rent IT hardware in a tax efficient way, as an operating expense.

FIXED PAYMENTS

TO MAXIMISE YOUR BUDGET

LONG & SHORT TERM OPTIONS

COVERING YOU FOR WEEKS,
MONTHS OR YEARS

NO INITIAL DEPOSIT REQUIRED

FOR THE ULTIMATE
HASSLE-FREE SERVICE

IMMEDIATE ACCESS

TO OVER 225,000 IT
SYSTEMS AND PARTS

PERSONALISED IT ADVICE

FROM YOUR DEDICATED
ACCOUNT MANAGER

TAX EFFICIENT SERVICE

THAT RETAINS CAPITAL FOR
THE REST OF YOUR BUDGET

Leasing is available to Ltd Companies, LLPs and PLCs only, subject to status. Written details available on request.

MAXIMISE UPTIME WITH 24/7/365 IT MAINTENANCE AND SUPPORT

COMPREHENSIVE RANGE OF IT MAINTENANCE AND SUPPORT SERVICES

Our support service includes 24/7 IT repair and maintenance, remote access support and managed IT services, as well as installation and integration support. This is available for an extensive range of data systems including HPE, Dell, IBM and Cisco.

CHOOSE THE SERVICE LEVEL AGREEMENT TO MEET YOUR INDIVIDUAL NEEDS

All supported IT hardware receives access to remote diagnosis and technical support, hardware replacement and repair, plus an onsite engineer where required. You can choose the optimum service level to suit your specific requirements.

We have two standard service options which can be fully customised:

- 24/7/365 - 4 Hour onsite engineer and part replacement
- 9-5 Next business day onsite engineer and part replacement

Contract lengths can be tailored to suit your operational and budgetary requirements.

AVAILABLE
ON NEW AND
REFURBISHED
HARDWARE

IT MAINTENANCE AND SUPPORT SERVICES

24/7 SUPPORT

TAILOR-MADE IT MAINTENANCE AND SUPPORT PACKAGES

EXPERIENCED TEAM

OF TECHNICAL ENGINEERS WITH A HUGE INVENTORY OF SPARES

INTERNATIONAL COVERAGE

ACROSS THE WHOLE OF THE UK, IRELAND AND MAINLAND EUROPE

FLEXIBLE PACKAGES

VARIETY OF SERVICE LEVEL AGREEMENTS TO MEET YOUR REQUIREMENTS

KEEP YOUR CURRENT TECHNOLOGY IN USE WITH OUR IT REPAIRS SERVICE

Good things shouldn't come to an end; especially expensive IT equipment! If your IT hardware has any damaged or missing components, our IPC 610 certified team can repair it. Repairing existing IT hardware maximises your budget and guarantees performance as good as new. Once we have repaired your equipment, we test every component and provide full documentation.



SPECIALIST TEAM WITH DECADES OF EXPERIENCE

Our IT technicians have over 15 years of experience in processing and restoring IT hardware. We repair a variety of equipment including HPE, Dell and IBM servers, motherboards, server memory, CPUs, GPUs, workstations, tablets, desktops, plus laptops and their components. Software support and firmware updates are also available for data centre equipment.

LAPTOP AND DESKTOP UPGRADES

BOOST PERFORMANCE WITHOUT BUYING NEW DEVICES

Looking to enhance the performance of your existing laptops and desktops? Our Upgrade Service is the most cost-effective and sustainable solution. Our approach improves performance and maximises your IT budget whilst preventing technology going to waste.

SIMPLE, HASSLE-FREE PROCESS

We install quality component upgrades (SSD, RAM) into your laptops and desktops. These upgrades guarantee excellent reliability and come with a three year component level warranty for peace of mind. Once installation and testing are complete, we deliver your devices back to you.

FREE UP YOUR IT BUDGET

Upgrading your devices enables up to 80% cost savings. This frees up your IT budget for other projects whilst keeping quality technology in use. We turnaround large orders in under 24 hours, refurbish or ethically recycle all used components, and provide industry-leading data security.

STEP 1

Laptops received at our engineering facility

STEP 2

Existing RAM & HDDs/SSDs removed

STEP 3

New RAM & SSDs installed & systems tested

STEP 4

Laptops delivered back to you and the next cycle begins

01
STEP

02
STEP

03
STEP

04
STEP



UP TO 80% COST
SAVINGS



CERTIFIED REFURBISHED SERVERS

GLOBAL STOCK AND FAST SHIPPING

Our certified refurbished servers guarantee the same performance and reliability as new. We stock over 150 brands including HPE, Dell and IBM, and turnaround servers quickly.

THE SAME PERFORMANCE AS NEW, FOR LESS

When you choose refurbished with us, you avoid expensive price tags. This doesn't mean compromising on quality. Our vendor certified technicians clean and test every refurbished device. We use a 25-point recertification process and include a three year warranty for peace of mind.

THE SUSTAINABLE CHOICE

Our mission is to extend the life cycle of IT hardware. By refurbishing, upgrading and repairing servers, we keep quality technology in use. We provide unrivalled customer service for our clients across the globe.



“It is very important to use sustainable solutions and not throw useable equipment away. Components are valuable long after their warranty period and should be used for as long as they are viable. The automotive industry has already shown how well this works for cars. It’s time we do the same with IT components for cloud services.”

Dr. Fiete Dubberke, Executive Director, WindCORES

WINDCORES - CASE STUDY

WindCORES is a flagship and forerunner project run by a German company - WestfalenWIND IT - a sustainable energy provider with 140 turbines.

The project developed the concept of installing data centres inside wind turbines using the existing buildings and infrastructure. The solution uses excess energy produced by the wind farms to provide low cost, sustainable energy data centres.

With a strong environmental impetus behind the project, management was keen to incorporate reliable refurbished hardware. They also needed quality guarantees and the ability to pre-configure to their exact compute requirements. We were their perfect fit.







THE SIMPLE AND SECURE WAY TO SELL YOUR USED IT EQUIPMENT

We understand that used IT equipment has value. Our global team provides market-leading prices for your excess and used servers, storage and networking equipment, laptops and desktops. We have a sustainable approach which maximises budgets and extends the life cycle of IT equipment.

HASSLE-FREE PURCHASING PROCESS WITH SECURE DATA ERASURE

Our approach is simple. We provide a quote within 24 hours, then collect, data sanitise and refurbish your IT equipment. As a down to earth, friendly team with over 15 years of experience, working with us is always hassle-free. What's more, our global network and large stock holding ensures that we always provide market-leading prices and fast turnarounds.

IT'S SO EASY...

-  Tell us what you want to sell
-  We make you an offer within 24 hours
-  We test and professionally erase all data
-  We pay you directly and quickly

ENVIRONMENTALLY FRIENDLY

Data security and environmental responsibility are our top priorities. Our security vetted staff sanitise all data bearing devices in our ADISA certified facility, and provide full documentation for peace of mind. We refurbish over 99% of everything we receive which keeps quality technology in circulation and maximises IT budgets.

WE BUY

YOUR USED IT
EQUIPMENT



We purchase £2.5+ million of
IT hardware every month!

CO-LOCATION SERVICES

MAXIMISE SECURITY, RELIABILITY AND SPACE FOR YOUR BUSINESS

Lacking office space for your IT hardware? Co-location is the best way to maximise room for growth whilst minimising operational spend. Our co-location services provide advanced and innovative 24 hour security, cooling, redundant hardlines for connectivity and reduced power costs.

INDUSTRY-LEADING SECURITY

Our co-location services offer everything you would expect from a top tier data centre. Multi-layered 24/7 network and physical security guarantees complete protection of your company data and IT hardware, and multiple redundant systems provide rock-solid protection for your business.

EXCELLENT SPEED AND BANDWIDTH AT GREAT PRICES

Get more bandwidth and speed for your money with co-location services. Whether you require 1U, 2U or full racks, we offer a range of packages for all businesses with the ability to easily increase rack space, power and bandwidth as your business grows. If you require hardware expansions, we are only a phone call away.



BENEFITS OF CO-LOCATION SERVICES

SECURITY

24/7 NETWORK AND PHYSICAL SECURITY INCLUDING CCTV, LOCKED RACKS AND SECURITY PERSONNEL

SAVE SPACE

FREE UP OFFICE SPACE THAT IS CURRENTLY HOUSING IT EQUIPMENT FOR MORE STAFF, STORAGE OR FACILITIES

COOLING

POWERFUL, ENVIRONMENTALLY FRIENDLY AIR CONDITIONING AND CONSTANT TEMPERATURE MONITORING

COST SAVINGS

MAXIMISE YOUR BUDGET BY SHARING SECURITY, COOLING, BACKUP AND POWER COSTS WITH OTHER CO-LOCATION ENTERPRISES

ROOM FOR GROWTH

EASILY INCREASE RACK SPACE, POWER AND BANDWIDTH AS YOUR BUSINESS GROWS WHILST MAXIMISING CAPITAL EXPENDITURES

N+1 REDUNDANCY

EXPERIENCE EXTENSIVE N+1 SERVICES SUCH AS COOLING, NETWORKS, INTERNET AND POWER

SOPHOS

PROTECT AGAINST MALWARE

Sophos end point protection goes the extra mile to guarantee protection from ransomware. As threats are getting smarter and more harmful, guarantee the security of your data with this cutting-edge software.

WORLD-LEADING INTELLIGENCE

Using machine learning, Sophos analyses threat behaviours and correlates it using real-time data. This provides world-leading security and management for thousands of organisations across the world.

SINGLE-PLATFORM, SIMPLE MANAGEMENT

From managing firewalls to protecting mobiles, Sophos has a cloud-based management system that brings all your systems together in one place. This is ideal for today's businesses where it's increasingly common to have several different environments and applications on the go at once.

SOPHOS

Security made simple.

INDUSTRY-LEADING SOPHOS FEATURES

WORLD-LEADING ENDPOINT SECURITY

COMBINING ANTI-RANSOMWARE, DEEP LEARNING AND MORE

ENCRYPTION AND DEVICE MANAGEMENT

WITHOUT BORDERS, THANKS TO SOPHOS MOBILE

NEXT-GENERATION PROTECTION

FROM HIDDEN RISKS AND UNKNOWN THREATS WITH XG FIREWALL

AUTOMATIC INCIDENT RESPONSE

AND 24/7 THREAT HUNTING DELIVERED BY EXPERTS

WIRELESS, INTEGRATED SYSTEM

FOR ENHANCED SECURITY AND SIMPLE MANAGEMENT

SIMPLE PORTFOLIO MANAGEMENT

FROM A SINGLE INTERFACE IN SOPHOS CENTRAL

VEEAM BACKUP

PROTECT AND RECOVER DATA ON YOUR TERMS

Veeam Backup is the perfect backup and recovery solution for Hyper V and Virtual Machines (VM) across a range of brands including HPE, Cisco and Dell. It's easy to use, cost-effective, and provides powerful data protection for your business. Specifically, the software is ideal for bringing multi-server applications back online instantly.

SUITABLE FOR A RANGE OF IT ENVIRONMENTS

Veeam Backup meets the demands of organisations of all sizes, enabling them to reduce their recovery time objectives. Veeam is particularly skilled at backing up data from virtual servers.

EXCEPTIONAL FEATURES INCLUDING:

- Storage Snapshots and advanced storage integration
- Image-based virtual machine (VM) replication from a VM or backup
- Enterprise plug-ins for SAP HANA and Oracle RMAN
- Data integration API and Universal Storage API
- Built-in WAN Acceleration
- Encryption in transit and at rest

VMWARE

COST-EFFECTIVE, EFFICIENT VIRTUALISATION

VMware enables your company to virtualise your IT infrastructure and get more out of your resources. It is the best way to reduce IT costs whilst gaining efficiency and is compatible with a wide variety of IT environments.

HOST MULTIPLE SERVERS EASILY

VMware enables a physical server to host more than one virtual server and shares the resources back to the physical server. It is easy to manage and guarantees a better return on your IT hardware investment.

BENEFITS OF VMWARE

- Higher IT efficiency
- Reduced costs
- Increased performance
- Higher server availability
- VISAN allows you to equate storage
- Allows to use multiple servers as a SAN

VEEAM

vmware®

GLOBAL DELIVERY

WE REGULARLY SHIP TO OVER 100 COUNTRIES WORLDWIDE

We work with all major couriers, with the vast majority of orders being shipped same day.

- Global stock locations across three continents
- Extended cut off times allow for any last minute orders
- Bespoke designed protective packaging to ensure your goods arrive in pristine condition
- Cost-effective and reliable pallet network available
- Next day delivery to UK and Europe, same day delivery available

NEED IT QUICKLY?

SUPER-FAST DELIVERY WORLDWIDE



"Our global stock locations, ISO accreditations and team of over 200 IT specialists make us the go-to provider for sustainable IT solutions."

COO & UK Managing Director



Email: info@buyingsupport.co.uk

Phone: 0800 254 0344

FREE ADVICE, PRICING AND SUPPORT WITHIN MINUTES

Whether you want to sell your used IT equipment, furnish an entire data centre, discuss CTO server configurations or explore upgrade options... Our team of dedicated IT specialists are here to discuss the best solutions for your business.

Contact us today and we'll get back to you straight away with a **FREE** evaluation and quote.